

A safe place to send people before the next healthcare conversation.

WardWise helps patients, families and carers understand healthcare conversations, prepare better questions and keep clearer records. It is healthcare navigation and preparation support, not clinical care, legal advice or complaints handling.

Who it helps Patients, families and carers confused after appointments, discharge conversations, medication changes, ward rounds or serious care discussions.	What it does Helps people prepare questions, organise timelines, record what was said and understand what needs clarifying next.
What it does not do No diagnosis, treatment, prescribing, emergency advice, legal advice, regulated advocacy, complaints handling or clinical decision-making.	How to refer Share the website, shared resources page or this PDF. People choose a guide, product or session directly. No referral form required.

Frequently shared resources: GP questions - Medication changes after discharge - Ward round questions - Discharge questions - Core Patient Record - First Response Card

Professional routes: GP practices - Community pharmacies - Hospices - Care homes - Solicitors

Trust statement: Created by Russell Maher, drawing on 35+ years of experience across critical care, coronary care, high dependency, spinal injuries, advanced life support instruction and healthcare education. WardWise describes historical experience only and does not present Russell as a current practising clinician.

Website: thewardwise.co.uk **Email:** russ@thewardwise.co.uk